Internet Based Network Connection Services Panel

What are Internet Based Network Connection (IBNC) Services?

IBNC Services include:
- Network Carriage Services (NCS)
- Virtual Connection Management Services (VCMS)
- IP Carriage Services (IPCS) (includes both NCS and VCMS)
- Major Internet Connection Services (MICS).

IBNC Services are services having the following general characteristics:
- the IBNC Services utilise the IP Protocol Suite, including other protocols which may be encapsulated or tunnelled over IP
- the data carried over the telecommunications services traverses a packet-switched public data network
- the access point to the carrier network (Point-of-Presence) for the telecommunications services is within the borders of Australia, including Australian territories
- Internet Connections are defined as any connection to the Internet from an entity gateway.

Why has the Government put panel arrangements in place for the provision of IBNC Services?

The Commonwealth’s objective is to establish a panel that is flexible, efficient, and responsive to changing technology and entity business requirements, so that the Commonwealth can make savings on its telecommunications purchases through standardisation, in a manner that provides goods and services that are competitively priced, fit for purpose and managed and supported throughout their life.

The overall strategic objectives of the coordinated procurement of the Services are to:
- reduce the cost of supply to entities
- continue to meet the business needs of entities
- contribute to a competitive and viable industry
- result in fair, equitable and transparent processes
- optimise government savings through cost reductions, improved efficiencies and promotion of behavioural change.

Who manages the IBNC Services Panel?

The Department of Finance is responsible for managing the IBNC Services Panel on behalf of the Australian Government.

Who may access the IBNC Services Panel?

The IBNC Services Panel may be accessed by Finance for the supply of IBNC Services to all non-corporate Commonwealth entities subject to the Public Governance, Performance and Accountability Act 2013. Unlike other telecommunications panel arrangements managed by Finance entities must approach Finance to obtain the services, whereby Finance will procure the required services on behalf of entities.

In appropriate circumstances the Panel arrangements may be made available to other entities subject to the Public Governance, Performance and Accountability Act 2013 and other Australian jurisdictions.

How do entities obtain IBNC Services?

Information on how to obtain IBNC Services is published on govdex.gov.au.

To access the information on govdex.gov.au, or for any other enquires regarding the IBNC Services Panel, please contact us by either sending an email to ICTprocurement@finance.gov.au, or call 02 6215 1597.