



# Cloud Services Panel

## Introduction to the Cloud Services Panel and ICT Procurement Portal

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### What is the purpose of the Cloud Services Panel?

The Department of Finance (Finance) has established the Cloud Services Panel (Panel) to provide the Commonwealth with a value for money solution in relation to Cloud Services.

### Who can use the Panel?

The Cloud Services Panel is available for use by all levels of government collectively referred to as Agencies in this Fact Sheet which include:

- all entities and bodies subject to the *Public Governance, Performance and Accountability Act 2013* (Cth) (PGPA Agencies);
- all other bodies governed by the Governor-General or a Minister of the Commonwealth or over which the Commonwealth exercises control (Other Commonwealth Agencies); and
- all bodies governed by a State Governor or by a Minister of a State or Territory or over which a State or Territory exercises control (including departments in State or Territory Governments).

### What services are offered under the Panel?

Agencies can procure services from the following categories.

#### Software as a Service:

- Customer Relationship Management
- Enterprise Resource Planning
- IT Service Management
- Productivity Solutions.

#### Infrastructure as a Service:

- Compute
- Storage.

#### Platform as a Service:

- Application Deployment
- Web Hosting.

#### Specialist Cloud Services.

### What is the procurement process?

Agencies can browse the service catalogue through the ICT Procurement Portal and request quotes for cloud services. Agencies will need to assess the quotes to determine which represent best value for money and are fit for purpose.

### How do Agencies access the ICT Procurement Portal?

The ICT Procurement Portal can be accessed via web browser at the following link:

<http://ictprocurement.service-now.com>.

### How do Agencies access the ICT Procurement Portal?

Agency users need to request access from Finance by clicking on the 'User registration' link located on the home page. Once a request has been submitted it will be sent to Finance for approval. Agency users will receive an email upon Finance's approval notifying the user that they now have access to the ICT Procurement Portal.