

From: s 22

Sent: Wednesday, 7 February 2018 9:31 AM

To: s 22

Cc: s 22; Canberra Admin
<Canberra.Admin@finance.gov.au>

Subject: RE: Urgent: Senate Bollard Damage - Hot Issue Brief to Secretary Required [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s 22

As promised here is the info and quick draft comments for you to consider.

Key points

- Between 15 -29 Nov 2017 – three COMCAR vehicles and possibly at least one AFP vehicle were significantly damaged due to APH security bollards on the Senate-side slip road.
- The cause of incidents has not be declared; however, it is likely to be due to changes to operational procedures of the bollards and this change not be communicated to the DPS staff in APH.
- The cost of repairing the damage to the three COMCAR vehicles was \$28,420.

Background

Security upgrades to Parliament House has resulted in periods of restricted vehicle access. COMCAR worked with APH staff and contractors to ensure COMCAR services continued at Parliament House during the construction phases. This work is still ongoing. Access to the respective House of Reps and Senate slip roads was the major concern. After numerous meetings, the following overarching guidance was provided. For all sitting periods, access to the Senate slip road would always remain open; however, on the Reps side, access to their slips would not be available for a single two-week sitting period.

At 16.39 on Friday 10 Nov 2017 COMCAR received an email explaining that the access to the Senate slip road would be changed for the next sitting week – commencing Sun 12 Nov. While the slip road was still in-use, the process to proceed through the protective bollards had changed.

COMCAR Action

After receiving the email regarding the change to bollard operations, national office and depot COMCAR staff ensured that a messaging strategy was put in-place to communicate the change to its 180+ casual drivers. This included emailing staff, verbal briefs in the depot when staff started their shifts, posters and electronic notice board graphics.

The first incident occurred on 15 Nov. Initially we general consensus was that the cause of the accident was due to driver error.

After the second incident on 26 Nov and further investigations with other drivers, it emerged that the bollards were not operating as we had been instructed and drivers felt there was an increased risk of the an accident.

On 27 Nov, COMCAR spoke to and emailed Senate Services at APH to highlight our concern over how the bollards were now operating and the increased risk of further incidents.

On 29 Nov the third incident occurred. COMCAR spoke to and emailed Senate Services at APH and to elevate our concern and explain the actions we were likely to take – directing drivers not to use the Senate slip road. Within 30 minutes, DPS agreed to place a security guard at the bollards to control access.

On 5 Dec, s 22 tweets about a recent incident of going through security checks at the bollards on the senate slip road. For driver reports, s 22 voiced concerns in the car over the poor security checks of ID cards and also discussed the problems of the bollards damaging cars.

Event	Date	Driver/Staff	Time	Cost
Advice from Senate Services regarding change to bollard operations for the next week	10 Nov	s 22	16.39	N/A
Advice sent out to drivers via email, electronic notices, poster notices and verbal briefs	10-12 Nov		AM & PM	N/A
First incident with bollards	15 Nov		1401	\$8,832

Second incident with bollards	26 Nov		2105	\$10,568
Emailed concern to Senate Services	27 Nov		10.52	N/A
Response from Senate Service ack'd issue and raised the concern	28 Nov		10/38	N/A
Third incident with bollards	29 Nov		0920	\$9,020
Phone call then email – to Senate services highlighting significant concerns and possible direction to drivers not to use slip road	29 Nov		11.35	N/A
Phone call with DPS then email – to Senate services highlighting agreed DPS solution to have a guard in position at the bollards	29 Nov		12.03	N/A
Submitted issue as a weekly key issue	29 Nov			N/A
s 22 tweets experience of going through security bollards at APH	5 Dec		N/A	N/A

UNCLASSIFIED

From: s 22

Sent: Tuesday, 6 February 2018 6:55 PM

To: Canberra Admin <Canberra.Admin@finance.gov.au>; s 22

s 22

Cc: s 22

Subject: Urgent: Senate Bollard Damage - Hot Issue Brief to Secretary Required [SEC=UNCLASSIFIED]

UNCLASSIFIED

Team,

Below is a email from s 22 regarding brief for the Secretary on the damage to COMCARs with APH bollards.
Key information requirement are needed.

I have searched my emails and found the following information. Please can you read through, check the details and
complete the blank areas in red.

Event	Date	Driver/Staff	Time	Cost
Advice from Senate Services regarding change to bollard operations for the next week	10 Nov	s 22	16.39	N/A
Advice sent out to drivers	?		?	N/A
Method – email, ENB?				
First incident with bollards	?		?	\$9200
Second incident with bollards	26 Nov ?		?	\$
Emailed concern to Senate Services	27 Nov		10.52	N/A
Response from Senate Service ack'd issue and raised the concern	28 Nov		10/38	N/A

Third incident with bollards	29 Nov			\$
Phone call then email – to Senate services highlighting significant concerns	29 Nov		11.35	N/A
Phone call with DPS then email – to Senate services highlighting agreed DPS solution to have a guard in position	29 Nov		12.03	N/A
Submitted issue as a weekly key issue	29 Nov			N/A

Regards

s 22

UNCLASSIFIED

From: s 22

Sent: Tuesday, 6 February 2018 4:48 PM

To: s 22

Subject: Senate Bollard Damage - Hot Issue Brief to Secretary Required [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s 22

For action first thing tomorrow morning – the Secretary has asked for a Hot Issues Brief re: damage to COMCAR vehicles at the Senate Bollards late last year.

I am happy to put this together, but I need your help. Could you please provide me:

- The dates of the three incidents; and
- The total cost of the damage caused.

I need to have the brief sorted by 11:00am tomorrow.

Many thanks.

Cheers,

s 22

s 22

COMCAR

Ministerial and Parliamentary Services | Business Enabling Services

Department of Finance

s 22

A: One Canberra Avenue FORREST ACT 2603

UNCLASSIFIED

s 22

From: Heaver, Brent
Sent: Monday, 12 February 2018 12:52 PM
To: s 22
Cc: Heaver, Brent
Subject: SB18-000087 - APH Bollards - COMCAR Damage (Final) [SEC=UNCLASSIFIED]
Attachments: SB18-000087 - APH Bollards - COMCAR Damage (Final).docx

UNCLASSIFIED

Thanks s 22

Made some slight tweaks – please come and see me about them.

Cheers

Brent

UNCLASSIFIED

ESTIMATES BRIEF - Hot Issue
Additional Estimates – February 2018

APH BOLLARDS – COMCAR DAMAGE

Subject/Issue

In November 2017, three COMCAR vehicles were damaged by the operation of the security bollards on the Senate slip road at APH.

Key points

- Between 15 November and 29 November 2017, three COMCAR vehicles incurred damage resulting from the operation of the APH security bollards on the Senate slip road.
- No passengers were in the vehicles at the time of the incidents.
- Repairs are completed and the cost was claimed through the insurance provider, Comcover. COMCAR paid an excess payment of \$500 per vehicle to Comcover.
- All three vehicles have been repaired and returned to service within COMCAR's fleet.
- Operational issues with the APH bollards continue and work is underway by Department of Parliamentary Services (DPS) to rectify this problem.

Background

- In early November 2017, COMCAR received advice from the Transport Offices of the House of Representatives and the Department of the Senate that, due to security upgrades to APH, access to the slip roads would change, resulting in periods of restricted vehicle access. The work is ongoing.
- COMCAR worked with Transport Office staff and contractors to ensure continuity of transport services during the construction phases. Meetings were held with Transport Office staff (s 22 [REDACTED] from the House of Representatives and s 22 [REDACTED] from the Department of the Senate), DPS staff and contractors to determine the effect of these changes on the Parliamentary Shuttle. Agreed guidelines were developed and communicated to drivers.
- The first vehicle damage occurred on 15 November 2017. A second vehicle was damaged on 26 November 2017. COMCAR considered that the bollards were not operating as intended and relayed its concerns to the Department of the Senate.
- The third vehicle damage occurred on 29 November 2017. As a result, Department of Parliamentary Services (DPS) security staff were positioned at the bollard entry point to control vehicle access. The issue is now resolved.
- The cost of repairing the damage to the three COMCAR vehicles was \$28,420, with these accidents claimed through our insurance provider, Comcover. Finance made three excess payments of \$500.00 per vehicle each to Comcover, for the repair of these vehicles. All vehicles have been repaired and are currently in service.
- On 5 December 2017, s 22 [REDACTED] commented on Twitter about the bollard incidents.
- On 7 February 2018, issues were identified with the bollards on the House of Representatives slip road. COMCAR is working with Transport Office staff on remediation of the issues. <requires status update pre-Estimates>
- On 10 February 2018, the Canberra Times reported online "The bollards eating Comcars: Security measures destroy cars at Parliament House" (Attachment A) that five Commonwealth vehicles had been damaged since November 2017, advising that the damage was so extensive most of the cars had been written off.

Date: 127 February 2017
 Cleared by (SES): Jason Ford A/g FAS, Ministerial and Parliamentary Services
 Telephone No: (02) 6215 3978
 Group/Branch: Business Enabling Services / COMCAR
 Contact Officer: s 22 [REDACTED]

SB18-000087

Formatted: Underline

Formatted: List Paragraph, Space Before: 6 pt, After: 6 pt,
 Line spacing: At least 12 pt, Bulleted + Level: 1 + Aligned at:
 0.63 cm + Indent at: 1.27 cm

Telephone No:
Consultation:
PDR Number:

s 22
N/A
SB18-000087

SB18-000087

s 22

s 22

Hi Brent,

How does this read?

Cheers,

s 22

s 22

COMCAR
Ministerial and Parliamentary Services | Business Enabling Services
Department of Finance

s 22

A: One Canberra Avenue FORREST ACT 2603

UNCLASSIFIED

From: Heaver, Brent
Sent: Monday, 12 February 2018 10:59 AM
To: S 22
Subject: FW: PDMS Notification - Record Assigned : SB18-000087 APH Bollards – COMCAR Damage Costs
[SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s 22

Can you please arrange for the HIB regarding bollards to be updated with reference to the weekend media report, including that COMCAR only had three damaged with none written off.

Cheers

Brent

Brent Heaver | Assistant Secretary, COMCAR
Ministerial and Parliamentary Services

ESTIMATES BRIEF - Hot Issue
Additional Estimates – February 2018**APH BOLLARDS – COMCAR DAMAGE****Subject/Issue**

In November 2017, three COMCAR vehicles were damaged by the operation of the security bollards on the Senate slip road at APH.

Key points

- Between 15 November and 29 November 2017, three COMCAR vehicles incurred damage resulting from the operation of the APH security bollards on the Senate slip road.
- No passengers were in the vehicles at the time of the incidents.
- Repairs are completed and the cost was claimed through the insurance provider, Comcover.
- Operational issues with the APH bollards continue and work is underway by Department of Parliamentary Services (DPS) to rectify this problem.

Background

- In early November 2017, COMCAR received advice from the Transport Offices of the House of Representatives and the Department of the Senate that, due to security upgrades to APH, access to the slip roads would change, resulting in periods of restricted vehicle access. The work is ongoing.
- COMCAR worked with Transport Office staff and contractors to ensure continuity of transport services during the construction phases. Meetings were held with Transport Office staff (s 22 [REDACTED] from the House of Representatives and s 22 [REDACTED] from the Department of the Senate), DPS staff and contractors to determine the effect of these changes on the Parliamentary Shuttle. Agreed guidelines were developed and communicated to drivers.
- The first vehicle damage occurred on 15 November 2017. A second vehicle was damaged on 26 November 2017. COMCAR considered that the bollards were not operating as intended and relayed its concerns to the Department of the Senate.
- The third vehicle damage occurred on 29 November 2017. As a result, Department of Parliamentary Services (DPS) security staff were positioned at the bollard entry point to control vehicle access. The issue is now resolved.
- The cost of repairing the damage to the three COMCAR vehicles was \$28,420, with these accidents claimed through our insurance provider, Comcover. Finance made three excess payments of \$500.00 each to Comcover for the repair of these vehicles. All vehicles have been repaired and are currently in service.
- On 5 December 2017, s 22 [REDACTED] commented on Twitter about the bollard incidents.
- On 7 February 2017, issues were identified with the bollards on the House of Representatives slip road. COMCAR is working with Transport Office staff on remediation of the issues. <requires status update pre-Estimates>

Date: 7 February 2017
Cleared by (SES): Jason Ford A/g FAS, Ministerial and Parliamentary Services
Telephone No: (02) 6215 3978
Group/Branch: Business Enabling Services / COMCAR
Contact Officer: s 22 [REDACTED]
Telephone No: s 22 [REDACTED]
Consultation: N/A
PDR Number: SB18-000087

Business Enabling Services

Department of Finance

T: 02 6215 2550 | s 22

E: brent.heaver@finance.gov.au

One Canberra Avenue, Forrest ACT 2603

UNCLASSIFIED

From: s 22

Sent: Wednesday, 7 February 2018 1:27 PM

To: Ford, Jason <Jason.Ford@finance.gov.au>

Cc: s 22; Heaver, Brent <Brent.Heaver@finance.gov.au>

Subject: PDMS Notification - Record Assigned : SB18-000087 APH Bollards – COMCAR Damage Costs
[SEC=UNCLASSIFIED]

SEC=UNCLASSIFIED

s 22 has assigned SB18-000087 - APH Bollards – COMCAR Damage Costs to FORD, Jason.

This item is due for Clearance on 13/02/2018 3:00:00 PM

Requests can be actioned via the [PDMS Inbox](#).

Users can access Quick Reference Guides via the [PWS](#) intranet page.

For assistance please call s 22 or email s 22

Thank you

PDMS Notification Service

Note: Please do not reply to this message.

Notice:

The information contained in this email message and any attached files may be confidential information, and may also be the subject of legal professional privilege. If you are not the intended recipient any use, disclosure or copying of this email is unauthorised.

SEC=UNCLASSIFIED

s 22

From: Heaver, Brent
Sent: Wednesday, 7 February 2018 1:19 PM
To: s 22
Subject: SB18-000087 - APH Bollards - COMCAR Damage Costs [SEC=UNCLASSIFIED]
Attachments: SB18-000087 - APH Bollards - COMCAR Damage Costs.docx

UNCLASSIFIED

Thanks s 22 – much appreciated.

Please send on to Jason for his clearance

Cheers

Brent

UNCLASSIFIED

ESTIMATES BRIEF - Hot Issue
Supplementary Budget Estimates – February 2018

COMCAR VEHICLE DAMAGE BY AUSTRALIAN PARLIAMENT HOUSE (APH) BOLLARDS

Subject/Issue

In November 2017, three COMCAR vehicles were damaged by the operation of the security bollards on the Senate slip road at APH.

Key points

- Between 15 November and 29 November 2017, three COMCAR vehicles incurred significant damage due to the operation of the APH security bollards on the Senate slip road.
- The cost of repairing the damage to the three COMCAR vehicles was \$28,420, with these accidents claimed through our insurance provider, COMCOVER.
- Operational issues with the APH bollards continue and work is underway by APH staff to rectify this problem.

Background

- In early November 2017, COMCAR received advice from the Transport Offices of the House of Representatives and the Department of the Senate that, due to security upgrades to APH, access to the slip roads at APH would change, resulting in periods of restricted vehicle access. This work is still ongoing.
- COMCAR highlighted its concerns around the restrictions to vehicle access and possible client inconvenience during this period. COMCAR worked with Transport Office staff and contractors to ensure transport services could continue at Parliament House during the construction phases. Meetings were held with APH staff to ascertain the effect of these changes to APH operations for the COMCAR Parliamentary Shuttle, and agreed guidelines were developed and communicated to all ACT COMCAR drivers.
- The first vehicle damage occurred on 15 November 2017. At this time COMCAR concluded that the cause of the accident was due to driver error.
- A second vehicle was damaged on 26 November 2017. Upon further investigation with other COMCAR drivers, it emerged that the bollards were not operating as had been instructed and COMCAR drivers felt that

there was an increased risk of vehicle damage. These concerns were immediately relayed to the Department of the Senate.

- The third vehicle damage occurred on 29 November 2017. COMCAR spoke to the Department of the Senate to elevate the concern that the bollards were not functioning correctly and that COMCAR would be directing its drivers not to use the Senate slip road. Department of Parliamentary Services (DPS) security staff were subsequently placed at the bollard entry point to control vehicle access.
- On 5 December 2017, s 22 commented on Twitter about the recent incidents of COMCAR damage at the bollards on the Senate slip road.
- On 7 February 2017, ACT COMCAR drivers identified that there are issues with the correct operation of the bollards on the House of Representatives slip road. COMCAR have passed this feedback onto the Transport Office staff and APH staff are currently working on the remediation of these issues.

Date: 7 February 2017
Cleared by (SES): Jason Ford A/g FAS, Ministerial and Parliamentary Services
Telephone No: (02) 6215 3978
Group/Branch: Business Enabling Services / COMCAR
Contact Officer: s 22
Telephone No: s 22
Consultation: N/A
PDR Number:

s 22

From: s 22
Sent: Wednesday, 7 February 2018 12:52 PM
To: s 22
Cc: s 22; COMCAR TeamLeader s 22
Subject: FW: Bollard Entry Functionality

Hi s 22

Please find below entry bollard instructions for information for your drivers.

Thanks

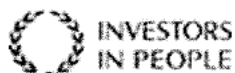
Kind regards

s 22

Serjeant-at-Arms' Office
Department of the House of Representatives
PO Box 6021 | RG.45 Parliament House | Canberra ACT 2600

s 22

Facebook: @AusHouseofRepresentatives | Twitter: @AboutTheHouse



From: s 22
Sent: Wednesday, 7 February 2018 12:05 PM
To: s 22
Cc: s 22
Subject: Bollard Entry Functionality

Mike

This is the extract from Oztime for the entry functionality:

ENTRY OPERATION (normal open):

lower signal received from access controller
outer bollards lower
outer lights green when lowered
vehicle passes through outer safety zone
outer lights red
outer bollards rise
inner bollard lowers when outer bollards fully raised
inner light green when lowered
vehicle passes through inner safety zone
inner light red
inner bollard rises
cycle complete

The operations will fail if cars tailgate, or if someone is standing in front of the beam (at gate) while a car is trying to go through the sequence. It must be stressed that the cycle only allows for one car at a time. The process is identical to how it operated before the Group 2 works.

s 22

Building and Security Division

s 22

Parliament House | PO Box 6000 | Canberra ACT 2600



PARLIAMENT OF AUSTRALIA
DEPARTMENT OF PARLIAMENTARY SERVICES

2-16 MAR 2018

ENLIGHTEN

From: [REDACTED]
Sent: Wednesday, 7 February 2018 11:19 AM
To: Heaver, Brent
Subject: Hot Issues Brief - APH Bollards - COMCAR Damage Costs [SEC=UNCLASSIFIED]
Attachments: SB18-000087 - APH Bollards - COMCAR Damage Costs.docx

Hi Brent,

Attached for your review and comment is the HIB to the Secretary re: damage to COMCAR vehicle by the APH bollards.

I have been informed by s 22 that this needs to be cleared by midday.

Regards,

1. 本公司及本公司之董事、高級管理人員、監事、主要股東及關聯方均無持有本公司之任何有價證券，亦無任何未了結之訴訟或擔保。

COMCAR
Ministerial and Parliamentary Services | Business Enabling Services
Department of Finance

A: One Canberra Avenue FORREST ACT 2603

1

ESTIMATES BRIEF - Hot Issue
Supplementary Budget Estimates – February 2018

COMCAR VEHICLE DAMAGE BY AUSTRALIAN PARLIAMENT HOUSE (APH) BOLLARDS

Subject/Issue

In November 2017, three COMCAR vehicles were damaged by the operation of the security bollards on the Senate slip road at APH.

Key points

- Between 15 November and 29 November 2017, three COMCAR vehicles and possibly at least one Australian Federal Police (AFP) vehicle were significantly damaged due to the operation of the APH security bollards on the Senate slip road.
- The cause of incidents has not be officially declared.
- The cost of repairing the damage to the three COMCAR vehicles was \$28,420.
- Operational issues with the APH bollards continues and work is underway by APH staff to remediate this problem.

Background

- In early November 2017, COMCAR received advice from the Transport Offices of the House of Representatives and the Department of the Senate that, due to security upgrades to APH, access to the slip roads at APH would change, resulting in periods of restricted vehicle access. This work is still ongoing.
- COMCAR highlighted its concerns around the restrictions to vehicle access and possible client inconvenience during this period. COMCAR worked with Transport Office staff and contractors to ensure transport services could continue at Parliament House during the construction phases. Meetings were held with APH staff to ascertain the effect of these changes to APH operations for the COMCAR Parliamentary Shuttle, and agreed guidelines were developed and communicated to all ACT COMCAR drivers.
- The first vehicle damage occurred on 15 November 2017. At this time COMCAR concluded that the cause of the accident was due to driver error.

- A second vehicle was damaged on 26 November 2017. Upon further investigation with other COMCAR drivers, it emerged that the bollards were not operating as had been instructed and COMCAR drivers felt that there was an increased risk of vehicle damage. These concerns were immediately relayed to the Department of the Senate.
- The third vehicle damage occurred on 29 November 2017. COMCAR spoke to the Department of the Senate to elevate the concern that the bollards were not functioning correctly and that COMCAR would be directing its drivers not to use the Senate slip road. Within 30 minutes, Department of Parliamentary Services (DPS) security staff were placed at the bollard entry point to control vehicle access.
- On 5 December 2017, s 22 commented on Twitter about the recent incidents of COMCAR damage at the bollards on the Senate slip road.
- At a COMCAR drivers' meeting on 7 February 2017, ACT COMCAR drivers identified that there are still issues with the correct operation of the bollards. APH staff are currently working on the remediation of these issues.

Date: 7 February 2017
Cleared by (SES): Jason Ford A/g FAS, Ministerial and Parliamentary Services
Telephone No: (02) 6215 3978
Group/Branch: Business Enabling Services / COMCAR
Contact Officer: s 22
Telephone No: s 22
Consultation: N/A
PDR Number:

s 22

From: s 22
Sent: Wednesday, 7 February 2018 11:45 AM
To: Heaver, Brent
Subject: RE: Hot Issues Brief - APH Bollards - COMCAR Damage Costs [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi mate,

Don't stress – updated – just been told it needs to be cleared today...

Cheers,

s 22

COMCAR
Ministerial and Parliamentary Services | Business Enabling Services
Department of Finance

s 22

A: One Canberra Avenue FORREST ACT 2603

UNCLASSIFIED

From: s 22
Sent: Wednesday, 7 February 2018 11:19 AM
To: Heaver, Brent <Brent.Heaver@finance.gov.au>
Subject: Hot Issues Brief - APH Bollards - COMCAR Damage Costs [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Brent,

Attached for your review and comment is the HIB to the Secretary re: damage to COMCAR vehicle by the APH bollards.

I have been informed by s 22 that this needs to be cleared by midday.

Regards,

s 22

s 22

COMCAR
Ministerial and Parliamentary Services | Business Enabling Services
Department of Finance

s 22

s 22

A: One Canberra Avenue FORREST ACT 2603

UNCLASSIFIED

From: s 22
Sent: Monday, 12 February 2018 9:43 AM
To: s 22 Heaver, Brent
Subject: RE: FYI Media article:The bollards eating Comcars: Security measures destroy cars at Parliament House [SEC=UNCLASSIFIED]

No
All have now been fixed

From: Heaver, Brent <Brent.Heaver@finance.gov.au>
Date: 12 February 2018 at 09:19:45 AEDT
To: [REDACTED]
Subject: RE: FYI Media article:The bollards eating Comcars: Security measures destroy cars at Parliament House [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks ^{s 22} – none of these were written off were they?

Cheers

Brent

Brent Heaver | Assistant Secretary, COMCAR
Ministerial and Parliamentary Services
Business Enabling Services
Department of Finance
T: 02 6215 2550 | M: 0413 994 181
E: brent.heaver@finance.gov.au
One Canberra Avenue, Forrest ACT 2603

UNCLASSIFIED

From: [REDACTED]
Sent: Monday, 12 February 2018 9:11 AM
To: Heaver, Brent <Brent.Heaver@finance.gov.au>; [REDACTED]
Subject: RE: FYI Media article:The bollards eating Comcars: Security measures destroy cars at Parliament House
[SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Brent,

Cheers,

s 22

s 22

COMCAR
Ministerial and Parliamentary Services | Business Enabling Services
Department of Finance

s 22

UNCLASSIFIED

Sent: Sunday, 11 February 2018 4:15 PM

To: s 22

Cc: Heaver, Brent <Brent.Heaver@finance.gov.au>

Subject: Fwd: FYI Media article:The bollards eating Comcars: Security measures destroy cars at Parliament House
[SEC=UNCLASSIFIED]

FYI

Says five cars have been damaged -

can you please confirm that only three were ours and also none of ours were written off were they?

Cheers

Brent

From: Media Enquiries <mediaenquiries@finance.gov.au>

Date: 11 February 2018 at 10:59:06 am AEDT

To: Baker, Kim <Kim.Baker@finance.gov.au>, Ford, Jason <Jason.Ford@finance.gov.au>, Heaver, Brent <Brent.Heaver@finance.gov.au>

Cc: Media Enquiries <mediaenquiries@finance.gov.au>

Russel, Suzanne

<Suzanne.Russel@finance.gov.au>, Jones, Katherine <Katherine.Jones@finance.gov.au>, s 22

s 22

Subject: FYI Media article:The bollards eating Comcars: Security measures destroy cars at Parliament House
[SEC=UNCLASSIFIED]

Good morning,

For your information, please see an article currently published on the Canberra Times regarding the bollards at Parliament House. The article doesn't mention Finance. It includes a statement from Department of Parliamentary Services.

<http://www.canberratimes.com.au/federal-politics/political-news/the-bollards-eating-comcars-security-measures-destroy-cars-at-parliament-house-20180208-p4yzsf.html>

Regards,

s 22



s 22

From:

s 22

Sent:

Monday, 29 January 2018 8:38 AM

To:

s 22

Cc:

s 22

Subject:

Reps slip road next week

Good morning Gents,

We have been informed that the Reps slip road will be open and operating per usual next week.

We expect that there will still be construction fencing in the vicinity, but have been informed that the bollards will be operating as they were prior to commencement of the construction works.

Happy to discuss detail should you wish.

Thanks

Regards

s 22

Serjeant-at-Arms' Office

Department of the House of Representatives

PO Box 6021 | RG.45 Parliament House | Canberra ACT 2600

s 22

Facebook: @AusHouseofRepresentatives | Twitter: @AboutTheHouse

