Digital Transformation Agency

Entity resources and planned performance

Digital Transformation Agency

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# Digital Transformation Agency

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

The purpose of the Digital Transformation Agency (DTA) is to provide digital and ICT strategy and policy leadership, investment advice, strategic sourcing and delivery oversight to drive the government’s digital transformation and deliver benefits to all Australians.

The DTA:

* provides strategic and policy leadership on whole-of-government and shared ICT investments and digital service delivery, including sourcing and capability development
* delivers architectural policies, standards, and platforms for whole-of-government and shared digital and ICT service delivery
* provides advice to agencies and the Australian Government on digital and ICT investment proposals
* assure significant digital and ICT investments through the digital oversight framework and monitor and advise of the effectiveness of the whole-of-government digital portfolio.

In 2022-23, the DTA will focus on the following strategic objectives:

* Lead government’s digital transformation strategy.
* Oversee the short, medium and long-term whole-of-government digital and ICT investment portfolio.
* Manage whole-of-government digital and ICT strategic sourcing and contracts.
* Be a valued employer with the expertise to achieve our purpose.

Further details on how we will deliver these priorities can be found in our Corporate Plan located at: www.dta.gov.au/about-us/reporting-and-plans/corporate-plans.

Effective 1 July 2022, the DTA moved to the Finance portfolio from the Prime Minister and Cabinet portfolio as a result of Administrative Arrangements Order made on 23 June 2022.

### 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the DTA for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

For more detailed information on special accounts and special appropriations, please refer to the October Budget Paper No. 4 – Agency Resourcing.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the ‘Budgeted expenses by Outcome 1’ tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: Digital Transformation Agency resource statement — Budget estimates for 2022-23 as at October Budget 2022

Third party payments from and on behalf of other entities

All figures shown above are GST exclusive - these may not match figures in the cash flow statement.

Prepared on a resourcing (that is, appropriations available) basis.

a) Appropriation Bill (No. 1) 2022-23, Supply Bill (No. 3) 2022-23 and Supply Act (No. 1) 2022-23.

b) Excludes departmental capital budget (DCB).

c) Estimated External Revenue receipts under section 74 of the PGPA Act.

d) 2021-22 Estimated actual includes cash received by related entities for pass through costs. 2022-23 Estimate is presented on a net basis.

### 1.3 Budget measures

Budget measures in Part 1 relating to Digital Transformation Agency are detailed in the October Budget Paper No. 2 and are summarised below.

Table 1.2: Entity October 2022-23 Budget measures

**Part 1: Measures announced since the 2022-23 March Budget**Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

1. The lead entity for measure titled *An Ambitious and Enduring APS Reform Plan* is the Department of the Prime Minister and Cabinet. The full measure description and package details appear in the October Budget Paper No. 2 under the Prime Minister and Cabinet portfolio.
2. The lead entity for measure titled Cyber Hubs pilot – extension is the Department of Finance. The full measure description and package details appear in the October Budget Paper No. 2 under the Finance portfolio.
3. The lead entity for measure titled *myGov User Audit* is the Department of Social Services. The full measure description and package details appear in the October Budget Paper No. 2 under the Social Services portfolio.
4. The lead entity for measure titled *Savings from External Labour, and Savings from Advertising, Travel and Legal Expenses* is the Department of the Prime Minister and Cabinet. The full measure description and package details appear in the October Budget Paper No. 2 under the Prime Minister and Cabinet portfolio.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

|  |
| --- |
| **Note:**  Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance measure described in Portfolio Budget Statements will be read with broader information provided in an entity’s corporate plans and annual performance statements – included in Annual Reports - to provide a complete picture of an entity’s planned and actual performance.  The most recent corporate plan for Digital Transformation Agency) can be found at: [www.dta.gov.au/about-us/reporting-and-plans/corporate-plans](http://www.dta.gov.au/about-us/reporting-and-plans/corporate-plans).  The most recent annual performance statement can be found at: [www.dta.gov.au/about-us/reporting-and-plans/annual-reports](https://www.dta.gov.au/about-us/reporting-and-plans/annual-reports). |

### 2.1 Budgeted expenses and performance for Outcome 1

|  |
| --- |
| Outcome 1: Support the Australian Government's digital transformation, and simplify processes, reduce costs and generate reuse opportunities, through strategic and policy leadership, advice, strategic coordination and oversight of digital and ICT investment, and management of whole-of-government digital and ICT procurement |

##### Budgeted expenses for Outcome 1

This table shows how much the DTA intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1.1: Budgeted expenses for Outcome 1



1. Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.
2. Expenses not requiring appropriation in the Budget year are made up of depreciation expenses, amortisation expenses, make good expenses, audit fees, and expenses where funding has been previously provided in a prior year.

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as government priorities change.

**Table 2.1.2: Performance measure for Outcome 1**

Table 2.1.2 details the performance measures for each program associated with Outcome 1. It also provides the related key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of the October 2022-23 Budget measures that have created new programs or materially changed existing programs are provided.

|  |  |  |
| --- | --- | --- |
| **Outcome 1 – Support the Government's digital transformation, and simplify processes, reduce costs and generate reuse opportunities, through strategic and policy leadership, advice, strategic coordination and oversight of digital and ICT investment, and management of whole-of-government digital and ICT procurement.** | | |
| **Program 1.1 -** The objective of this program is to provide strategic and policy leadership and investment advice as a trusted advisor on digital and ICT investment decisions through oversight to drive government digital transformation that delivers benefits to all Australians**.** | | |
| Key Activities (a) | Key activities reported in the current corporate plan that relate to this program. | |
| Year | Performance measures | Expected Performance Results |
| Prior year  2021-22 | Stakeholders and partners receive high quality and timely advice on strategies and policies to facilitate modern, efficient, and joined-up government services. | All targets are expected to be achieved.   * Our leadership drives digital transformation in government and increased user-focus in digital government service delivery. |
| Whole-of-government digital platforms, technologies and services reduce costs and duplication, provide better infrastructure for Commonwealth entities, and enhance the user experience | * Increase in, or enhancement of, digital platforms, technologies and services that make government simple, clear and fast. |
| Sourcing improvements enhance the experience for buyers and sellers of government digital products and services. | * Improvements to sourcing of digital products and services drive greater value for money for the APS and more opportunities for Australian businesses, including Small and Medium-sized Enterprises. |
| Collaboration and partnerships nationally and internationally promote digital transformation to improve government services. | * Our work increases cooperation and consistent approaches across all levels of government, and increases collaboration nationally and internationally, as well as with industry and other stakeholder groups. |

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**Table 2.1.2: Performance measure for Outcome 1 (continued)**

|  |  |  |
| --- | --- | --- |
| **Program 1.1 -** The objective of this program is to provide strategic and policy leadership and investment advice as a trusted advisor on digital and ICT investment decisions through oversight to drive government digital transformation that delivers benefits to all Australians. | | |
| Year | Performance measures | Planned Performance Results |
| Budget Year  2022-23 | * 1. The Australian Government Architecture is a decision-making and policy construct that helps agencies develop scalable, secure and resilient digital capabilities. | Set benchmark for use of/alignment with Australian Government Architecture. |
|  | * 1. Stakeholders and partners receive high quality and timely advice on whole-of-government strategies, policies and standards for digital and ICT investments. | Set benchmark for stakeholder feedback on DTA advice.  Set benchmark for use of/alignment with DTA advice. |
|  | * 1. Local and international digital government maturity and performance rankings. | Set benchmark for Australian Government rankings. |
|  | * 1. Quality and timeliness of strategic planning advice to define digital and ICT investment portfolio, its future objectives and capability gaps. | Set stakeholder satisfaction benchmark %. |
|  | * 1. Quality and timeliness of prioritisation advice on investments to deliver on government’s digital and ICT objectives. | Set stakeholder satisfaction benchmark %. |
|  | * 1. Quality and timeliness of contestability advice to ensure digital and ICT investment proposals are robust and meet whole-of-government digital standards prior to government consideration. | 70% of digital investment proposals identified by the DTA as in-scope of the Digital and ICT Investment Oversight Framework are reviewed within Budget timelines.  70% of digital investment proposals identified by the DTA as in-scope of the Digital and ICT Investment Oversight Framework are assessed with strong alignment to the Digital Capability Standards.  Average rating of at least 7/10 for the DTA’s communication around the Digital Capability Standards and the requirements on Commonwealth agencies. |
|  | * 1. Quality and timeliness of delivery assurance advice that investments are on-track to deliver expected benefits. | 100% of new digital investments identified by the DTA as in-scope for the Digital and ICT Investment Oversight Framework have a formal assurance plan in place [measured by value].  70% of in-flight digital projects in-scope for retrospective application of the assurance framework have a formal assurance plan in place [measured by value]. |

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**Table 2.1.2: Performance measure for Outcome 1 (continued)**

|  |  |  |
| --- | --- | --- |
| **Program 1.1 -** The objective of this program is to provide strategic and policy leadership and investment advice as a trusted advisor on digital and ICT investment decisions through oversight to drive government digital transformation that delivers benefits to all Australians. | | |
| Year | Performance measures | Planned Performance Results |
| Budget Year  2022-23  (continued) | * 1. Alignment of whole-of-government digital platforms, technologies and services with Australian Government Architecture. | Increase in, and enhancement of, digital platforms, technologies and services that are aligned to the Australian Government Architecture and make government services easy to use, accessible and connected.  70% of government users report a customer satisfaction measure of neutral or above. |
|  | * 1. Management of whole-of-government digital strategic sourcing, contracts and purchasing arrangements and systems. | Up-to-date digital procurement arrangements that meet government agencies needs with at least one new or renewed whole-of- government arrangement put in place that delivers improved value.  Whole-of-government digital procurement arrangements comply, where relevant, to the Australian Government Architecture and Reuse Policy.  Centrally managed DTA whole-of-government contracts are reported on AusTender.  BuyICT platform including the Reuse Catalogue is available to buyers and sellers 99.5% of the time.  The Customer Service Desk for digital procurement is available from 8.30am to 5.00pm Australian Eastern Standard Time (Australian Capital Territory business days). |
|  | * 1. Value for money digital and ICT procurements. | Savings and efficiencies for whole-of- government procurement arrangements are considered when they are created or refreshed.  Consistent or better usage of arrangements annually.  Comparative benchmarks, where possible, on whole-of-government and panel arrangements demonstrating value for money. |

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**Table 2.1.2: Performance measure for Outcome 1 (continued)**

|  |  |  |
| --- | --- | --- |
| **Program 1.1 -** The objective of this program is to provide strategic and policy leadership and investment advice as a trusted advisor on digital and ICT investment decisions through oversight to drive government digital transformation that delivers benefits to all Australians. | | |
| Year | Performance measures | Planned Performance Results |
| Budget Year  2022-23  (continued) | * 1. Ability of DTA staff to support strategic objectives. | Increase in vacancies filled.  Reduction in lack of satisfaction/career opportunities as reason for leaving the DTA.  Increase in staff satisfaction and wellbeing. |
| Forward Estimates  2023-26 | * 1. The Australian Government Architecture is a decision-making and policy construct that helps agencies develop scalable, secure and resilient digital capabilities. | Maintain or improve on benchmark. |
|  | * 1. Stakeholders and partners receive high quality and timely advice on whole-of-government strategies, policies and standards for digital and ICT investments. | Maintain or improve on benchmark. |
|  | * 1. Local and international digital government maturity and performance rankings. | Maintain or improve on benchmark. |
|  | * 1. Quality and timeliness of strategic planning advice to define digital and ICT investment portfolio, its future objectives and capability gaps. | 2023-24: 70%  2024-25: 75%  2025-26: 80% |
|  | * 1. Quality and timeliness of prioritisation advice on investments to deliver on government’s digital and ICT objectives. | 2023-24: 70%  2024-25: 75%  2025-26: 80% |
|  | * 1. Quality and timeliness of contestability advice to ensure digital and ICT investment proposals are robust and meet whole-of-government digital standards prior to government consideration. | 100% of digital investment proposals identified by the DTA as in-scope of the Digital and ICT Investment Oversight Framework are reviewed within Budget timelines.  100% of digital investment proposals identified by the DTA as in-scope of the Digital and ICT Investment Oversight Framework are assessed with strong alignment to the Digital Capability Standards.  Average rating of at least 8/10 for the DTA’s communication around the Digital Capability Standards and the requirements on Commonwealth agencies. |

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**Table 2.1.2: Performance measure for Outcome 1 (continued)**

|  |  |  |
| --- | --- | --- |
| **Program 1.1 -** The objective of this program is to provide strategic and policy leadership and investment advice as a trusted advisor on digital and ICT investment decisions through oversight to drive government digital transformation that delivers benefits to all Australians. | | |
| Year | Performance measures | Planned Performance Results |
| Forward Estimates  2023-26  (continued) | * 1. Quality and timeliness of delivery assurance advice that investments are on-track to deliver expected benefits. | 2023-24:  100% of new digital investments identified by the DTA as in-scope for the Digital and ICT Investment Oversight Framework have a formal assurance plan in place [measured by value].  100% of in-flight digital projects in scope for retrospective application of the assurance framework have a formal assurance plan in place [measured by value].  2024-2026:  100% of new digital investments identified by the DTA as in-scope for the Digital and ICT Investment Oversight Framework have a formal assurance plan in place [measured by value].  100% of digital projects (tier 1, 2 and 3) have a formal assurance plan in place [measured by value]. |
|  | * 1. Alignment of whole-of-government digital platforms, technologies and services with Australian Government Architecture. | As per 2022-23 |
|  | * 1. Management of whole-of-government digital strategic sourcing, contracts and purchasing arrangements and systems. | As per 2022-23 |
|  | * 1. Value for money digital and ICT procurements. | As per 2022-23 |
|  | * 1. Ability of DTA staff to support strategic objectives. | Maintenance of, or increase in, staff satisfaction and wellbeing annually.  Reduction in harassment, bullying and discrimination scores.  80% APS engagement score.  100% of development plans agreed. |
| Material changes to Program 1.1 resulting from October 2022-23 Budget Measures: Nil | | |

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## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2022-23 budget year, including the impact of budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

#### 3.1.1 Differences between entity resourcing and financial statements

#### The entity resource statement (Table 1.1) provides a consolidated view of all the resources available to the Digital Transformation Agency in 2022­23. This includes appropriation receivable that is yet to be drawn to cover payables and provisions on the balance sheet. The comprehensive income statement (Table 3.1) shows the operating appropriation provided in 2022­23.

#### 3.1.2 Explanatory notes and analysis of budgeted financial statements

Budgeted revenue from government in 2022­23 is estimated at $76.2 million, an increase of $11.2 million compared to the estimate for 2022­23 reported in the 2021­22 Portfolio Additional Estimates Statements.

Budgeted sales of goods and rendering of services in 2022­23 is estimated at $9.4 million, consistent with the estimate for 2022­23 reported in the 2021­22 Portfolio Additional Estimates Statements.

3.2 Budgeted financial statements tables

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

Prepared on Australian Accounting Standards basis.

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Impact of net cash appropriation arrangements

Prepared on Australian Accounting Standards basis.

1. From 2010-11, the Government introduced net cash appropriation arrangements where Bill 1 revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Bill 1 equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.
2. Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)



Prepared on Australian Accounting Standards basis.

\*‘Equity’ is the residual interest in assets after deduction of liabilities.

Table 3.3: Departmental statement of changes in equity — summary of movement (Budget year 2022-23)

Prepared on Australian Accounting Standards basis.

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital budget statement (for the period ended 30 June)

DTA has no budgeted capital expenditure.

Table 3.6: Statement of departmental asset movements (Budget year 2022-23)



Prepared on Australian Accounting Standards basis.**Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)**

DTA has no budgeted income and expenses administered on behalf of the Government.

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

DTA has no budgeted assets and liabilities administered on behalf of the Government.

Table 3.9: Schedule of budgeted administered cash flows (for the period ended 30 June)

DTA has no budgetd cash flows administered on behalf of the Government.

Table 3.10: Schedule of administered capital budget statement (for the period ended 30 June)

DTA has no budgeted capital administered on behalf of the Government.

Table 3.11: Statement of administered asset movements (Budget year 2022-23)

DTA has no budgeted non-financial assets administered on behalf of the Government.