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## INDEPENDENT COMMUNICATIONS COMMITTEE

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Mr Ray Griggs AO CSC  
Secretary  
Department of Social Services  
GPO Box 9820  
CANBERRA ACT 2601

Dear Mr Griggs

### **COMPLIANCE ADVICE ON THE PROPOSED NATIONAL DISABILITY INFORMATION GATEWAY CAMPAIGN**

The Independent Communications Committee (the Committee) considers proposed advertising campaigns with expenditure expected to be \$250,000 or more, and provides independent advice to the relevant Chief Executive.

On 17 February 2022, the Committee considered the National Disability Information Gateway campaign being developed by the Department of Social Services. As part of its consideration of this campaign, the Committee met with your officers and reviewed the following supporting documentation:

1. communication strategy
2. campaign evaluation research
3. draft media strategy and indicative media plan overview
4. departmental report on website and call line usage
5. a statement against Principles 1 to 4 of the *Australian Government Guidelines on Information and Advertising Campaigns by non-corporate Commonwealth entities* (Guidelines).

The Committee is satisfied that the campaign is relevant to government responsibilities (Principle 1), and that the campaign is being developed in line with Principles 2 to 4 of the Guidelines. The Committee's view has been formed at the communication strategy stage, and it has not considered the advertising materials, which have yet to be developed. For this reason, the Committee has concluded that the proposed National Disability Information Gateway campaign is capable of complying with Principles 1 to 4 of the Guidelines

As legal and procurement matters relating to the campaign are not considered by this Committee, you will need to seek advice and assurance from your entity with respect to compliance with Principle 5 of the Guidelines.

This letter will be published on the Department of Finance website after the campaign is launched. Any additional phases of the campaign will require separate consideration by the Committee.

Yours sincerely



Andrew Blyth  
Chair  
Independent Communications Committee | 18 February 2022