



WoAG Travel Advice 2017/38

Subject: Diners Club Fraud Awareness Training

Issue date: 21 November 2017

Dear Entity Card Manager,

This is a reminder that the Diners Club Fraud Awareness Training module is available on Govdex.

As part of the Travel and Related Card Services Deed requirement, Diners Club provide entities with online Fraud Awareness Training material.

This training module provides cardholders with an awareness of the types of credit card fraud and helps them to:

- Recognise fraudulent activities when they are happening;
- Define card related fraud and the different forms it takes;
- Identify key fraud risks;
- Define consequences of external card related fraud;
- Recall the consequences of committing internal card related fraud;
- Protect their card from fraudulent activities by applying fraud prevention strategies; and
- Adhere to strategies to avoid fraud.

What do entities need to do?

Contact your dedicated Relationship Manager for a copy of the training module.

A copy of the training module is also available from the WoAG Travel Govdex community website and can be accessed by following this link <https://govdex.gov.au/>

Should you require access to Govdex, please contact the WoAG Travel team by sending an email to woagtrave@finance.gov.au

Where can I get more information or assistance?

Please contact the WoAG Travel team if you require further information.