



WoAG Travel Advice 2017/08

Subject: Car Rental – Branch closures due to Queensland and NSW storm damage

Issue date: 31 March 2017

Dear Entity Travel Manager,

Europcar and Thrifty are experiencing branch closures due to storms and flooding in Queensland and northern New South Wales.

Travellers who have booked to collect or return cars in the affected areas should be aware that branch closures might occur with minimal notice. WoAG Travel recommends that travellers who believe they may be impacted should contact either Europcar or Thrifty.

For Thrifty bookings, contact the relevant branch using the phone number on your rental agreement or Thrifty's Call Centre, available 24 hours a day, on 1300 367 227.

For Europcar bookings, call the dedicated reservations number on 1300 367 947.

WoAG Travel strongly urges those driving in affected areas to check road conditions with Queensland's Department of Transport and Main Roads website <https://qldtraffic.qld.gov.au/> and the Transport for NSW Live Traffic webpage <http://m.livetraffic.rta.nsw.gov.au/Search.aspx>. Drivers should follow all instructions issued by the relevant authorities and drive to the conditions of the roads.

Please contact the relevant car rental providers or the WoAG Travel team if you have any questions or require further information.