



WoAG Travel Advice 2019/05

21 February 2019

Accommodation - AOTHotels Call Centre and Booking System Outage

Dear Entity Travel Managers

AOTHotels (AOT) has just advised it has experienced an unexpected outage of its Call Centre and booking systems:

Who is affected? QBT Pty Ltd and all participating AOTHotel (AOT) entities.

Systems affected? AOT Call Centre
AOT Portal
AOT Portal through AeTM and *cytric*

Advice AOT is urgently investigating the cause of the outage and will provide a further update in 30 minutes.

Do I need to do anything? Please delay making any amendments to existing bookings and/or any new bookings until tomorrow, Friday 22 February 2019.

Further information Please contact your AOT Relationship Manager via mobile contact.

