



WoAG Travel Advice 2019/03

12 February 2019

Hertz Fleet Availability Canberra and Sydney

Dear Entity Travel Managers,

Hertz currently has fleet availability issues at its Canberra and Sydney (Airport/Alexandria/Downtown) locations (due to storm damaged vehicles being returned over the weekend and most being deemed unsuitable to rent) and is not accepting new bookings at these locations from today until close of business tomorrow, Wednesday 13 February 2019.

If staff in your entity need to make urgent vehicle rental bookings for these two days they will need to use alternative vehicle rental suppliers.

If your entity's setup with QBT allows the display of alternative suppliers in the OBT they will be able to book and pay through that channel. Most entities have this setup and alternative suppliers will be displayed. If your entity is not set up with QBT in this way, then they will need to book directly with alternative suppliers using a card in hand as the form of payment, either the Diners Companion MasterCard or the entity's procurement card.

In this circumstance, using alternative vehicle rental suppliers is not a breach of travel policy.

Please contact WoAG Travel if you have any questions about the information in this Advice.

